The Office of Colorado's Child Protection Ombudsman works on behalf of children, youth and families in Colorado.

We work independently of all other state agencies, including the Colorado Department of Human Services, the Division of Youth Services (DYS), the court system and law enforcement. Our goal is to improve the services provided to and the experiences of youth and families impacted by the child protection system and/or the DYS.



CONTACT US



720-625-8640

The CPO is open 8 a.m. to 5 p.m. Monday through Friday. If you call after hours, please leave a message and one of our analysts will work to contact you. Interpreters and translation services are available to anyone who contacts the CPO.

FILE A COMPLAINT



coloradocpo.org/complaint-form

What is the CPO?

- The CPO is an independent state agency that provides free and confidential services to anyone who calls.
- We connect directly with youth living in DYS facilities, residential facilities and foster homes, as well as children and families working with child protection services.

What can the CPO do to help me?

- We review your concerns and questions about services, treatment and living conditions in DYS facilities, residential facilities or foster homes.
- > We explain how decisions are made in your case.
- We give you information to help you advocate for yourself and your child.

What are questions the CPO can help me answer?

The CPO has helped parents in Colorado answer the following questions:

- > How do I get visits with my child?
- > Who makes decisions about where my child lives?
- > How can I advocate for my child?
- > Why was my child disciplined?
- > How do I get documents about my child's case?
- > What can I do if I think someone is hurting my child?

How do I contact the CPO?

Call us: 720-625-8640

File an online complaint:

coloradocpo.org/complaint-form

Interpreters and translation services are available to anyone who contacts the CPO.

Interpretes y servicios de traducción están disponibles para cualquier persona que contacte el CPO.

