

Can the CPO help me?



**CHILD PROTECTION
OMBUDSMAN**
of COLORADO

CONTACT US



The CPO is open 8 a.m. to 5 p.m. Monday through Friday. If you call after hours, please leave a message and one of our analysts will work to contact you. Interpreters and translation services are available to anyone who contacts the CPO.

FILE A COMPLAINT



The Office of Colorado's Child Protection Ombudsman works on **behalf of children, youth and families** in Colorado.

We work independently of all other state agencies, including the Colorado Department of Human Services, the Division of Youth Services (DYS), the court system and law enforcement. We review any concerns about the services, living conditions and experiences of youth living in DHS facilities, residential facilities and/or foster homes. **Our goal is to improve the services provided to and the experiences of youth and families impacted by the child protection system.**

What are questions the CPO can help me answer?

The CPO has helped youth in Colorado answer the following questions:

- › How do I get visits with my family?
- › Who is making decisions about me and where I live?
- › How can I advocate for myself?
- › How do I find my siblings?
- › Why can't I live at home?
- › How do I get documents about my case?
- › What can I do if someone is hurting me?

What can the CPO do to help me?

- › We provide free and confidential services.
- › We review your concerns and questions about services, treatment and living conditions in DHS facilities, residential facilities or foster homes.
- › We explain how decisions are made in your case.
- › We give you information to help you advocate for yourself.

Interpreters and translation services are available to anyone who contacts the CPO.

Interpretes y servicios de traducción están disponibles para cualquier persona que contacte el CPO.



ENSURING SAFETY FOR COLORADO'S CHILDREN TODAY AND ENVISIONING A STRONGER CHILD PROTECTION SYSTEM FOR THE FUTURE.