



**POLICY COLLABORATIVE
FOR CHILDREN
& FAMILIES**

Mandatory Reporting Task Force | Meeting 2

February 1, 2023

Speaker Bios



Doris Tolliver, JD, MHRM

Principal, Health Management Associates

Doris Tolliver is a strategic thinker specializing in racial and ethnic equity, organizational effectiveness, change management, and business strategy development. She has spent her career working to advance the interests of vulnerable populations, serving in programmatic and leadership roles in both the private and public sectors.

Prior to joining HMA, Doris served as the inaugural managing director of Equitable Impact for the Foster America team, focused on transforming life outcomes for vulnerable children. Dedicated to serving those in need, she served as a child welfare consultant for the Child Welfare Strategy Group (CWSG) at the Annie E. Casey Foundation.

She also spent more than a decade in public service at the Indiana Department of Child Services in various leadership roles, including chief of staff and human resources director. While serving as chief of staff she provided operations and policy leadership and transformed the organizational structure and culture to integrate outcomes, technology, and strategic planning at the organization and program levels.

Her child welfare experience is complemented by her work in community service and with educational and training organizations. Through her work experience she has prioritized diversity, equity, and inclusion while providing executive oversight to various organizations.

Doris is an expert in federal and state regulatory compliance and has a strong track record of organizational restructuring and change management. Her background in child welfare, human resources, and law aid her in partnering with cross-sector stakeholders to improve outcomes for children and families.

She earned her Bachelor of Arts degree from the University of California, Davis and holds a Master of Arts degree in human resources management from Webster University.

Doris is a licensed attorney and earned her Juris Doctor from Indiana University, Robert H. McKinney School of Law.



Jerry Milner, DSW

Jerry Milner is the former Associate Commissioner at the Children’s Bureau (2017 – 2021). Before joining ACF, he served as the Vice President for Child Welfare Practice at the Center for the Support of Families. Currently, he’s the Director of the Family Integrity and Justice Works at Public Knowledge. He began his career as a front-line social worker in child welfare. He also held the position of child welfare director in Alabama.

At the Center for the Support of Families, he assisted state and local child welfare agencies in evaluating their child welfare programs, and designed and implemented improvements in practice, policy and procedures. His work includes the use of data, implementation science principles, development of practice models, systematic problem solving and the direct provision of technical assistance to achieve organizational changes and practice improvements in child welfare.

He received his undergraduate degree in political science from Auburn University and graduate degrees in social work from the University of Alabama.

[From Child Welfare to Child Well-Being: Dr. Jerry Milner Shares the Power of Prevention](#)

[Rethinking Foster Care by Dr. Jerry Milner](#) (video)

[Time to Ask Tough Questions About Child Welfare](#) (video)



Kathryn (Kathi) Wells, MD, FAAP

Dr. Kathi Wells is Executive Director of the Kempe Center. A board certified specialist in child abuse pediatrics, Wells has dedicated her career to protecting children and families and building communities where children have the opportunity to thrive.

For nearly 50 years, the Kempe Center has strived to improve the care and wellbeing of all children by strengthening families, communities and the systems that serve them. Through clinical service, research, education and training, the Center supports innovation in systems and communities that work with vulnerable children, youth and families.

Wells also serves as the section head for child abuse and associate professor of Pediatrics at the University of Colorado School of Medicine. The center works in partnership with Children's Hospital Colorado to run the Kempe Child Protection Team, a multidisciplinary team made up of professionals from medicine, pediatrics, mental health and hospital social work to evaluate, diagnose and treat suspected victims of child abuse and neglect.

Prior to taking this position, Wells was the medical director of the Denver Health Clinic at the Family Crisis Center and an attending physician at Denver Health and with the Kempe Child Protection Team at Children's Hospital Colorado. She also did clinical research at the Kempe Center and served as an Outreach Liaison with ECHO Colorado.

Wells is originally from Montana where she attended Carroll College in Helena. She earned her medical degree from Creighton University in Omaha, Neb., where she also completed a pediatric residency. She practiced general pediatrics for five years in Caldwell, Idaho, before coming to Colorado in 2001.



Ida Drury, PhD, MSW

Ida Drury has close to twenty years of experience in the human services field, most of which has been in a public child welfare setting. She has been a part of the Kempe team since 2015, where she has served multiple consulting and research projects including the Child Welfare Training System, the Capacity Building Center for States, and the Quality Improvement Center for Workforce Development. Prior to joining the Kempe Center, Ida was a research and data analyst for the Colorado Department of Human Services. Before that, she guided Colorado child welfare funding as the CAPTA administrator. She had the unique opportunity in 2009 to serve as project director for the Colorado Consortium on

Differential Response, where she led a five-county research and implementation project to create and evaluate a Differential Response system in Colorado that continues today. Her early career was on the front line in Minnesota as a child welfare caseworker.

Ida received her Bachelor of Arts in social work at Wartburg College in Waverly, Iowa. She earned her Master of Social Work at St. Ambrose University in Davenport, Iowa. She completed her Doctor of Philosophy at the School of Public Affairs at the University of Colorado Denver in 2019.



Crystal Ward Allen, MSW, LSW

Senior Director - Strategic Consulting

Casey Family Programs

Crystal is a strategic consultant, working with the child welfare communities primarily in Colorado and Ohio to strengthen families and reduce the need for foster care. She has been with Casey Family Programs since Spring of 2014, after 24 years working with the child welfare system in Ohio, as well as early years as a juvenile probation counselor in Appalachia, VA; adolescent group care in Pittsburgh, PA; and child welfare in suburban Minnesota.

Crystal is a Va. Tech Hokie as well as an OSU Buckeye, loves to ride her bike, hike and enjoy music - but most importantly she has two amazing adult children. Crystal is passionate about ensuring every child and youth has someone that is unconditionally crazy about them - thus, strengthening families is a must.